



HARBORTOUCH

HARBORTOUCH HOSPITALITY FEATURES

ORDER ENTRY, DATA ENTRY AND TICKET HANDLING

Transfer tickets to other users
Fast pay
Item discounts
Manage gratuity and taxes
Change tables
Customize ticket names
Split checks
Share items
Apply payments to other users' tickets
Repeat previously ordered items
Hold (and release) menu items to the kitchen
Use on-screen keyboard to add special requests
Change price or quantity of an item
View ticket details with "ticket status display"
Tickets can remain open indefinitely - ideal for tabs and house accounts
Manage table sections by job
Customer database with sales tracking

JOBS, EMPLOYEES & SECURITY SETTINGS

Create unlimited jobs
Automatically calculate overtime pay
Edit timesheets from any terminal
Employees show red when close to overtime
Access complete employee database
View employees' personal information
Manage employee security access

PAYMENTS & TENDER TYPES

Integrated credit and gift cards
Receipt printing
Unlimited split payments on any ticket
Split tickets into an unlimited number of payments
Multiple cash drawers (2 per terminal) with balance-by-drawer
Use fast pay to close a ticket in two touches
Record checks with tips

MENU SETUP AND SCREEN CATEGORY SETS

Add unlimited menu items
Add unlimited screen categories
Add unlimited choices (modifiers)
Place items into multiple screen categories
Select whether choices are optional or required
Add one or multiple choices
Reuse choices in as many sets as you like
Generate additional remote prints using choices

DISCOUNTS, GRATUITY & TAX SETUP

Item price and quantity generates dynamically
Hide taxes for over-the-bar transactions
Create taxation rules (surcharges, thresholds, GST taxes)
Change similarly-priced items in one step
Create happy hour or other promotional discounts
Suppress hidden discounts on customer prints
Restrict manual discount availability by item
Make discounts apply to tickets, items or both
Add unlimited void reasons with detailed tracking

PRINTING

Up to 5 printers
Print choices in red
Group similar items on kitchen prints
Route prints based on jobs
Sort tickets by seat position
Printers can be assigned multiple roles
Supports multiple kitchen printers

REPORTING & CUSTOMER DATABASE

Access 80+ built-in reports
Ability to store customer data
Instantly access daily reports
Print daily summary on receipt printers and review on screen
Database stores all information permanently
Track audit trail of items sold
Create reports from data with unlimited history
Save reports as PDF, Excel, .csv, .rtf or other formats
See, access and use the underlying data

MESSAGING & FRESH SHEET

Fresh Sheet: View countdown of item portions remaining
Use manual override to order items as necessary
Communicate with your staff using internal messaging
Add a message of the day to the login screen